



## Virtual support that gets you back in business in minutes.

We understand that every second counts in your operation, and any disruption can have a significant impact on your efficiency and profitability.



# It's SUPER EASY

**Don't wait days for technical service**

Scan the QR code on your equipment to get started...



**Don't let equipment downtime bring your operation to a halt**

Discover **ServiceNow** and experience the power of virtual support.

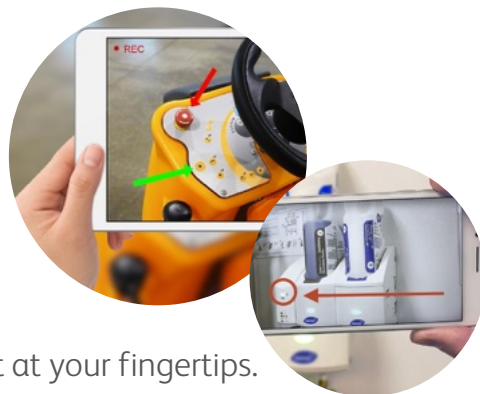




## Self Service Portal

Service that never sleeps

- Online expertise, accessible 24/7 on your mobile device
- Step-by-step resolutions that will get you back to business fast.
- Proactive customer service providing support on your timeline.
- Error codes, alarms and simple equipment alerts; are easily resolved without the wait



## Guided Support

An expert at your fingertips

- Personalised experience; a Diversey expert at your fingertips.
- Augmented reality allows our virtual experts to diagnose and solve issues remotely and get you fully operational in no time.
- Become empowered and educated through a guided diagnosis, fix and retrospective.

# CONCRETE Benefits

of virtual service and support



Instant diagnosis



Immediate resolutions



Reduced downtime



Improved CO2

Try Self Service now!  
[servicenow.diversey.com](https://servicenow.diversey.com)

